

Product Life Cycle Support Notice

Instron Bluehill® 3 Software Phase 3 – Out of Production/Best Effort Support

This is a formal notice to inform you that the Instron Bluehill 3 software has entered Product Life Cycle Phase 3 – Out of Production/Best Effort Support. The section below details the conditions which apply to a product in Phase 3. Eventually, Phase 4, “Discontinued”, will follow and be the final Product Life Cycle Support Phase with no support or further updates of any kind.

Instron’s Product Life Cycle Policy is intended to help you plan the maintenance and ultimate evolution of your Instron test system. Notices such as this one are issued at life cycle milestones to inform you of pending changes and provide recommendations on how to move forward.



Bluehill 3 Support in the Phase 3 Life Cycle

Instron Bluehill 3 software was introduced in 2010. With the evolution from Windows 7 and 8 to Windows 10, as well as advancements in technology, Bluehill 3 moves to this next support phase.

The following conditions apply to Bluehill 3 software in the “Out of Production/Best Effort Support” life cycle phase:

- Service support for hardware and software will be provided on a best effort basis.
- Hardware and parts are available on a limited basis and may be available only as used or reconditioned.
- Software upgrades to current production version are available on a limited basis. Software updates will NOT be available. For safety and data integrity issues, customers will be notified. Technical support assistance will be limited but offered on a best effort basis.

The longer you delay a decision, the higher your laboratory is at risk for:

- Extended periods of downtime
- Missed business opportunities
- Higher repair or replacement costs

Take action now to protect your laboratory:

- Improve efficiency with the latest industry solutions capabilities
- Increase operator productivity with user-friendly software
- Protect your competitive advantage for the long term

Why Migrate to Newer Technology?

Upgrade and Replacement Recommendations



Why Migrate to Newer Technology?

- Improved accuracy and resolution
- Touch Display operation without use of a keyboard or mouse
- Full-function handset with live displays, real-time results, and most frequently used function keys
- Fully integrates with the newest Instron Bluehill® Universal Software and accessories
- Computer control, analysis, and test reports (*no chart paper or manual analysis*)
- Conforms to latest industry safety standards
- Support for strain measurement using extensometers and LVDTs, including the newest Instron video and automatic contacting extensometers
- High-Speed Data Acquisition (increased from 50 to up to 2.25 kHz) - enables peak data to be detected more accurately in tests
- Enter and save important test and user information with new User Input Text and Numeric Fields
- Guided test prompts offer GPS-like navigation throughout the testing process
- Expanded results library meeting the latest ASTM, ISO, and DIN standards, including a user calculation creator
- Complete test display flexibility with user-defined test plot axes, zoom-in/out, and cursor selectable capability
- Webcam option for recording and replaying tests



What are your Options?

Bluehill® Universal Upgrade

All Bluehill 3 software users should consider migrating to Bluehill Universal software. Existing test methods and test data can be easily converted. Bluehill Universal is the latest generation materials testing platform designed from the ground-up for touch interaction and is fully compatible with the latest Windows operating system

Visit us at go.instron.com/legacymericas or contact us at 781.575.5006 for a detailed cost analysis on the benefits of upgrading.

Simpler. Smarter. Safer.

BLUEHILL UNIVERSAL



Bluehill Universal was built from the ground-up for touch interaction. The new portrait layout, with its meticulously crafted visual design gives the most comprehensive view of the test workspace on the Operator Dashboard, a stunning large-format touch monitor with an integrated controller.

Bluehill Universal's large touchpoints and intuitive gestures make the user experience simpler and smarter. Easy-to-understand icons and workflows make it easy to train new or experienced users, simplifying operator training, and allowing you to start testing even faster.



QuickTest

For when you need results fast, QuickTest allows you to simply enter a few simple parameters and run your test within seconds.



Expression Builder

Build your own user-defined functions using a list of variables from the method. Users can write functions for detecting test events, defining new calculations, making measurements, or setting domains for calculations.



Exporting Tools

Whether you need a polished PDF report, or a customized file to integrate with your lab information management system, Bluehill® Universal's exporting tools have the flexibility to output results, user inputs, raw data, graphs, and more in a wide variety of formats.



Effortless Workflows

An easy-to-use touch interface, built from the ground up with ergonomics in mind, optimizes your testing workflow.



Increased Efficiency

Console functions and numerical keypads are conveniently located and accessible, making your testing faster and easier.



Advanced Capability

Powerful Bluehill® architecture gives you complete control over how you set up test methods, allowing you to achieve optimal results.